Questions from Charles

Jeopardy

1. Why should you wear protective glasses when operating on copper or fiber optic cables? Protect your eyes from glass shards.

2. What is the first step in troubleshooting a network?

Gather data from the customer.

3. What topology are the 6 topologies?

Bus, ring, star, mesh, extended star, hierarchical.

4. What is SMTP? And what does it do?

Simple Mail Transfer Protocol. Used to send e-mail to a remote e-mail server.

5. What is the max speed of POTS?

56 kbps